Code Share FAQ's

What is Code sharing?

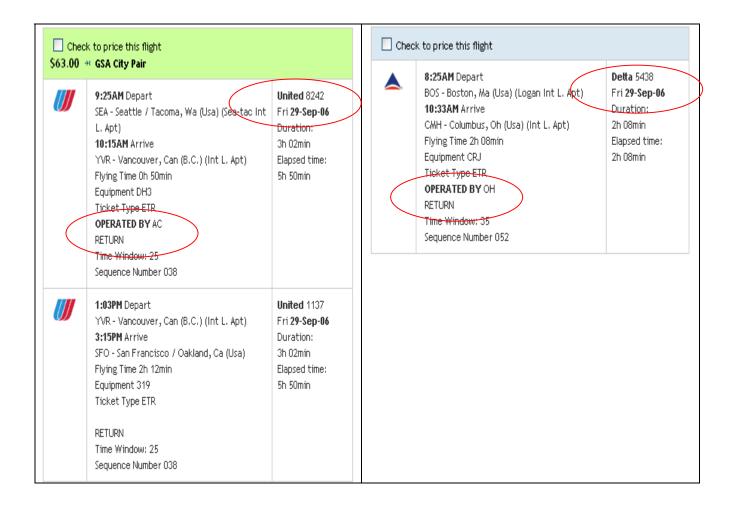
A code share is an agreement between airlines that allows the sale of seats by a partner airline on another airline's flight as if the flight were its own. Code shares can provide a cost-effective way for a carrier to enter new markets by using the facilities and operations of a partner carrier.

This can be misleading for travelers who believe they've purchased a ticket on one airline only to discover they are actually flying another. Or worse, when that traveler believes they are staying on a single airline on a multi-leg trip only to discover that they are not only changing planes, but changing airlines, too, in their connecting city.

How do I know if I am booking a code share flight?

Under U.S. Department of Transportation rules, carriers must clearly disclose code share flights on schedules and passenger itineraries by marking them with an asterisk or other "easily identifiable mark" along with the name of the actual transporting carrier.

Code share flights are indicated in GovTrip on the flight search results page. The selling airline will be noted on the right hand side of the screen with the flight number. The code share partner will be indicated beside the **OPERATED BY** statement.

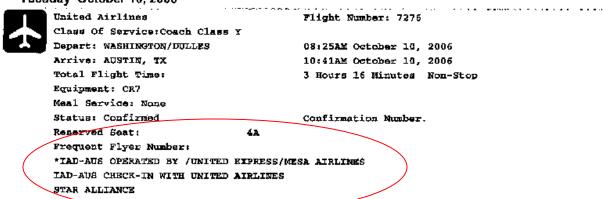


How will I recognize the code share partner on my itinerary/invoice?

Once the reservations are booked, the itinerary/invoice will indicate the code share partner under the Travel Details with the same **OPERATED BY** statement.

Travel Details Friday July 21, 2006 Flight Information Airline DELTA AIR LINES Estimated time 2 hours 4 minutes Flight 640 Miles 6233 Distance OPERATED BY CHAUTAUQUA AIRLINES Meal Service No Meal Service Qrigin Boston, MA Columbus, OH Embraer 145 jet Destination Plane Departing 1:47 PM Arriving 3:51 PM Departure Terminal TERMINAL A Seat 18B Economy





Where should I check-in if I booked a code share flight?

Typically, you're supposed to check in with and board the airline that's operating the flight, not the carrier that sold you the ticket.

How do I change my itinerary or request a specific seat?

Most airlines will tell you that you need to contact the carrier that sold you the ticket rather than the carrier you are actually flying.

Which airline is responsible for reservation issues or lost baggage?

While the selling airline is most often responsible for reservation issues, lost or damaged baggage claims are generally submitted to the last airline that handled your luggage at your destination.

Are there price differences on code share flights?

There can be pricing discrepancies on the same code share flights sold by two different airlines. The reason for this is that each airline sets its own prices in a code share situation to preserve the spirit of competition.

Contract carriers with code share business agreements cannot obligate their code share partner's inventories for YCA contract fares. In GovTrip, travelers may see a fare listed as a GSA City Pair until it is priced, then the fare becomes a standard commercial fare. Only those fares highlighted as a GSA City

Pair when selected are the actual contract fares. Travelers should check the fare rules for all other flights to identify any flight restrictions.

Will the code share partner accept my Frequent Flier Miles?

Here's another complexity: A code share does not guarantee the partner airlines accept each other's frequent flier miles. Travelers will need to confirm that their frequent flier miles have been recorded when they check in at the ticket counter.

Are code share flights in compliance with the Fly America Act?

If the selling airline is that of a U.S. carrier, even if the flight is operated by a foreign flag carrier, that flight is in compliance with the Fly America Act.

Is there a published list of code share agreements?

The U.S. Department of Transportation maintains a list of international code sharing agreements on its website, but there is no regulation or guide to code sharing on domestic flights. DOT's list of international code share agreements can be viewed at

http://ostpxweb.dot.gov/aviation/X-40%20Role_Files/coderpt.pdf